

HOW TO INITIATE A CLAIM



With our Lump Sum Cancer and Long-term Disability Cancer Coverage, you, the firefighter, have to file a Cancer claim.



VIA MAIL

The Hartford Supplemental Insurance Benefit Department

PO Box 99906 • Grapevine, TX 76099

PREFERRED METHOD

Step 1: Contact your HR department to obtain a claim form or to download a claim form, visit alfrbp.com.

Step 2: The form must be filled out by the firefighter submitting the claim. The entity you work for cannot fill out the form on your behalf.

Step 3: Send the completed claim form with supporting documentation to the address noted above.

ALTERNATIVE METHOD

Step 1: To speak to The Hartford directly to initiate your claim:

Critical Illness/Lump Sum Claims – Call **888-574-5139** | Fax **469-417-1952**

Long-Term Disability Claims – Call **888-574-5139** | Fax **833-357-5153**

Step 2: Please have the policy number and policy name readily available.

Policy Number: **681675**

Policy Name: Alabama First Responders Benefits Program

LONG-TERM DISABILITY CANCER COVERAGE

The Hartford's Long-term Disability unit will proactively reach out to you to determine if you should file a LTD claim. This will happen 4 months after the submission of your Cancer claim. If LTD is needed, there's a 180-day elimination period before coverage can begin.



Once your claim has been submitted, The Hartford will begin to process the claim and reach out to you.

For more information on the program, visit www.alfrbp.com.

Or contact the program at **1-800-23-CANCER** or cancerinsurance@alfrbp.com

To file a claim, call **888-574-5139**.



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THE CRITICAL ILLNESS POLICY PROVIDES LIMITED BENEFITS FOR SPECIFIED DISEASES ONLY. This limited health benefit plan (1) does not constitute major medical coverage, and (2) does not satisfy the individual mandate of the Affordable Care Act (ACA) because the coverage does not meet the requirements of minimum essential coverage.

Critical Illness Form Series includes GBD-2600, GBD-2700. Disability Form Series includes GBD-1000, GBD-1200, or state equivalent.

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